










Enjoy a safer
big screen experience

If you have any symptoms of Covid 19 please follow government guidance and do not enter cinema.

CUSTOMER GUIDANCE Updated 19.7.21

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|  Online Booking | Customers are encouraged to book tickets on-line in advance. Checks will take place at the front entrance and access will be restricted to customers purchasing or collecting pre paid tickets. Bookings will close 15 minutes before the performance, no late admittance to any screening. Increased queuing and waiting times are anticipated. |
|  Contactless Payment | The concession stand is open for refreshments, contactless payments are advised. |
|  Social Distancing | Customers are encouraged to maintain social distance whilst moving through the building and seated in the auditoriums. A one way system is in operation and customers will be directed to leave all performances through the fire exits. |
|  Hygiene | Customers are encouraged to use the hand sanitisers provided. |
|  Face Coverings | Although face coverings are not a requirement of entry customers are advised and encouraged to wear them. Staff will be wearing face masks or shields |
| Additional information | Buggies, prams, large bags, holdalls, trolleys, scooters and other large items are not permitted inside the auditorium. Customers will be directed to leave and collect them from a designated area. All items are left at the owner's risk. |
|  Increased Cleaning | The cinema has been treated on all soft and hard surfaces with W.H.O approved Microbe Shield Surface Sanitiser Additional cleaning throughout the day in particular high traffic areas and touch points using high grade anti-bacterial solution. The cinema operates a continual extract and intake air flow system. |
|  Safety Screens | Installed at all till points |

We ask all customers to adhere to these Covid 19 safety measures which follow Government Guidance for cinemas.

Please speak to a member of staff or email managers@peckhamplex.net if you have any questions.