

*We are pleased to welcome customers back and have the following safety measures in place.*

***If you have any symptoms of Covid 19 please follow government guidance and do not enter the cinema***

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|  <b>Online Booking</b>       | <p>To comply with track and trace guidance box office and kiosks will not be open. <b>ALL TICKETS MUST BE BOOKED ON-LINE.</b> Customers are advised that there will be increased queuing and waiting times. Checks will be at the front entrance, those without bookings will not be permitted entry to the building. Bookings will close 15 minutes before the performance, no late admittance to any screening.</p> |
|  <b>Contactless Payment</b>  | <p>The concession stand is open for refreshments with contactless payments until further notice.</p>  |
|  <b>Film Times</b>           | <p>Staggered performances with extra time between shows. Doors open 45 minutes before film start time</p>   |
|  <b>Social Distancing</b>    | <p>Signage reminding customers to maintain the required distance from staff members and other customers. A one way system operates throughout the building. Customers will leave all performances through the fire exits.</p>   |
|  <b>Increased Cleaning</b> | <p>Additional cleaning throughout the building including touch points, extra time between performances, use of high grade anti-bacterial solution.</p>  |
|  <b>Safety Screens</b>     | <p>Installed at all till points</p>   |
|  <b>Cinema Seating</b>     | <p>Reduced capacity in auditoriums. Staff will direct customers to available seats maintaining a minimum 2 seat gap between groups.</p>   |
|  <b>Face Coverings</b>     | <p>Customers are required to wear face coverings in all areas, they may be removed when eating or drinking inside the auditorium. Admittance will be refused for those without a face mask or exemption identification. Staff will be wearing face shields</p>  |
|  <b>Staff Training</b>     | <p>Staff have all undertaken and passed independent Covid 19 training</p>   |
|  <b>Hygiene</b>            | <p>Hand sanitisers positioned at all screen entry points, front doors and toilets. Customers are directed to use them before entering the building and auditoriums. Staff will control and restrict entry to customer toilets, where possible customers are advised to use alternative facilities. The cinema has an air flow system with continual extract and intake of outside air.</p>                            |
| <b>Additional information</b>   | <p>Buggies, prams, large bags, holdalls, trolleys, scooters and other large items are not permitted inside the auditorium. Customers will be directed to leave and collect them from a designated area. All items are left at the owner's risk.</p>   |